



Process Excellence Training Straight from the Source



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Wednesday, February 8, 2012, 04:05 PM --> Wednesday, February 8, 2012, 04:35 PM



16:05: Karen Nowicki has just entered this chat



16:05: Parvinder Dhillon has just entered this chat



16:08: Alex Galarza has just entered this chat



16:09 Thomas: I think what the author is getting at is that we are looking for a way to use the tools, not a way to help the organization



16:11 Webinar: One potential solution: get an outsider to review and challenge your plan, charter, etc.



16:12 Thomas: agreed. outside review is a good idea in general.



16:12 Webinar: One potential solution: be sure to pay careful attention to the CONTROL phase..



16:13 Karen: also do the Stakeholders buy into the control plan before it is finalized (Senior Management)



16:14 Parvinder: The gains should be celebrated!



16:15 Webinar: Another potential solution - Include audits in your Leader Standard Work to keep an eye on long term results



16:15: Keith Williamson has just entered this chat



16:17 Webinar: Quality Companion 3 has some very slick tools to allow monitoring of financial results, making it easy to continue monitoring after the project is closed.



16:21 Webinar: The two complement each other very nicely...Lean to address waste, Six Sigma to address variation.



16:22 Webinar: So I vote for Lean Six Sigma as the better toolbox.



16:27 Webinar: I agree, I was in the Middle East a few weeks ago and there are clear signs of interest in Lean Six Sigma.



16:28 Thomas: Thanks everyone!



16:28 Keith: Thanks Peter and Tom!



16:29: Karen Nowicki has left this chat



16:30: Parvinder Dhillon has left this chat



16:30: Keith Williamson has left this chat



16:31: Thomas Pyzdek has left this chat



16:35: Peter Bersbach has left this chat

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